

In the News

Healthcare Effectiveness Data and Information Set (HEDIS) General Announcement

Each year, as part of the Healthcare Effectiveness Data and Information Set (HEDIS®) quality study, Medical Mutual reviews a sample of our members' medical records to measure the quality of care you provide. Reporting HEDIS results annually is a National Committee for Quality Assurance (NCQA) requirement for accreditation purposes. We are pleased to participate in this study as a means of pursuing continuous improvements in the care you provide to our members. Your assistance is crucial to ensuring that our data is statistically valid, auditable, and accurately reflects quality performance.

Your practice may receive requests for medical records directly from Medical Mutual or one of our contracted vendors, Scanning Sherpas and Ciox LLC, a Datavant company, which are working on our behalf. You are contractually required to provide medical records in a timely manner.

No special authorization is required to share member medical record information with Medical Mutual. The form you obtain from your patients permitting you to bill for care is sufficient under HIPAA regulations, noted below.

- Pursuant to 45 CFR §164.506, the routine form you have the member sign is sufficient to permit disclosure of protected health information to carry out health care operations.
- In addition, 45 CFR §164.501 defines health care operations to include quality assessment and improvement activities.

Thank you for your continued commitment to our members. We look forward to demonstrating the quality care you provide in our statistics this year.