

Member ID Cards

Tailored to Your Benefits

Medical Mutual is dedicated to helping you get the most out of your health benefits. Your ID card is an important part of helping you access the care you need.

Below is a sample of a Medical Mutual ID card and an explanation of where you can find key information about your plan. The front of the card features member-specific information, details about prescription drug benefits and medical copays, if applicable. The back of the card has medical deductible and out-of-pocket information that providers need in order to submit claims.

Covered dependents ages 18 and older get their own ID cards. Policyholders can present their own card as proof of coverage for dependents under 18.

Card Front

- 1 Your Network and Product
- 2 Your ID Card Print Date
- 3 Your Prescription Drug Benefit Information, if applicable
- 4 Medical Copays, if applicable

Card Back

- 5 Your 24/7 Nurse Line Phone Number
- 6 Your Vision and Dental Networks Phone Numbers, if applicable
- 7 Your Medical Deductible and Out-of-pocket Amounts
- 8 Information for Providers, including Prior Authorization
- 9 Provider Claims Submission Information

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